

Introduction The deposit and refund conditions are provided by the Company to its Clients under the “Deposit and Refund Policy” as amended from time to time. The Clients must read carefully and understand the conditions set out herein before proceeding to funding their accounts. **Acknowledgements** The Client acknowledges that he/she has read, understood and accepted the Deposit and Refund conditions as amended and reviewed on a regular and ongoing basis, in addition to any other information and/or policy and/or agreements available on the Company’s website: www.hoxtonfx.com

Deposit Terms & Conditions:

1. Direct Credit/Debit Card:

Maximum 10,000\$ can be deposited through Credit & Debit Card in one transaction.

The deposit exchange rate will be 3.68 (AED to USD).

Important: Card processors apply a fee of 3% on deposits via Debit and 5% on deposits via Credit. We do not benefit from these charges by any means and will be fully forwarded to the Processor. To avoid these fees, we recommend using wire transfers directly to our bank account.

2. Bank Wire:

Unlimited transactions can be processed.

No transaction charges on Deposit through Bank Wire

3. USDT:

Unlimited transactions can be processed.

No transaction charges on Deposit through USDT

Client depositing money other than USD, Conversion charges will be according to the currency and mode of transaction.

Third party payments are prohibited. Clients can only use cards or bank accounts under the same

name as registered with hoxtonfx

The Company reserves the right to require proof from the Client at any time; failure to comply may result in the payment being frozen or void. We will never request any private currency wallet details. If you receive any suspicious requests from unknown or unauthorized email, please contact us : cs@hoxtonfx.com

The withdrawal conditions are provided by the Company to its Clients under the Withdrawal Policy as amended from time to time

Withdrawal Terms & Conditions:

All withdrawal requests must be submitted via the CRM portal or from the client's registered email.

Withdrawals are processed only through Bank Wire or USDT.

Bank transfer charges are borne by the client.

A \$10 fee applies if funds are withdrawn without trading or within 30 days of deposit.

The exchange rate for AED to USD is fixed at 3.66.

Requests are processed within 24–48 working hours (Monday–Friday, 9am–6pm Dubai Time, GMT+4). Requests outside these hours are processed on the next business day.

Withdrawals cannot be made to third-party bank cards. Clients must ensure sufficient free margin; otherwise, open positions may need to be closed.

The Company reserves the right to request proof of identity or documentation.

Non-compliance may result in delays or cancellation.

We will never request private wallet details. For any suspicious requests, contact cs@hoxtonfx.com.

By submitting a withdrawal request, the Client acknowledges and accepts these conditions as updated under the Company's Withdrawal Policy available at <https://hoxtonfx.com>.

Withdrawal Policy – Additional Conditions

The Company cannot return more funds to the Client's credit card than the amount originally deposited. Any additional withdrawals will be processed via an alternative payment method (e.g., wire transfer or approved e-wallet).

Funds cannot be refunded to expired credit/debit cards. If the card processor cannot complete the withdrawal, the Company's support team will contact the Client to arrange an alternative method.

In cases of cancelled or stolen cards, confirmation from the Client's bank may be required before processing amendments.

Withdrawal Policy – Additional Conditions

If the Client submits incomplete or incorrect withdrawal information, the Company will notify the Client that the request is canceled due to missing or incorrect details.

If the Client selects an incorrect withdrawal method, the Company will notify the Client that the cancellation is due to the wrong method selection.

Any disputes related to the Withdrawal Policy will be handled according to the Company's Complaint Handling Policy, available on the Company's website.

Withdrawal Without Trading

Clients who deposit via credit/debit card and withdraw without trading acknowledge that processing fees may apply. The Company may deduct such fees based on actual charges from the payment provider and retains discretion to adjust deductions to cover costs. By depositing, the Client agrees to this policy.

Right to Cancel Withdrawal Requests:

The Company reserves the right to cancel a Client's withdrawal request under the following circumstances:

The Client fails to provide valid updated identification (KYC), bank account details, or statements within 7 days of the request.

The Client provides incomplete or incorrect withdrawal information.